

## DEVELOPMENTAL DISABILITIES PROGRAM (DDP) – TARGETED CASE MANAGEMENT - FREQUENTLY ASKED QUESTIONS

### Where is Case Management provided by Montana Medicaid?

The Montana Medicaid program covers case management (TCM) in many areas including:

- High Risk Pregnant Women
- At Risk Children
- **Developmental Services**
- Children's Mental Health Services
- Adult Mental Health Services
- Substance Abuse Services
- Home and Community Services

### What is the DDP case management service?

Case management is a service provided to **assess your individual needs, develop and monitor a plan of care, and assist the individual in accessing services.**

The state case manager will:

- Be present to facilitate the plan of care.
- Monitor the implementation of the plan of care.
- Provide information to the individual and the team about your cost plan and services.
- Provide unbiased support for your choice of service provider.
- Assist the individual with referrals to appropriate services such as food stamps, Medicaid, Community First Choice and Vocational Rehabilitation.

### What changes to DDP TCM are happening?

- Targeted case management services for developmentally disabled Medicaid clients are currently provided by a combination of state and contracted case managers.
- By April 1, 2018 all DDP case management services will be provided by state employed case managers.

### Why is DPHHS making changes to the DDP Targeted Case Management?

- The Department has been forced to make some hard choices in cutting back services due to budget cuts resulting from decisions made at the 2017 Legislature and the recent Special Legislative session.
- First, **SB 261 removed \$1.8 million dollars in state funding for targeted case management across DPHHS.** The rate reductions in targeted case management for children's mental health, adult mental health and substance abuse services are necessary

to reduce state spending by the \$1.8 million dollars in state general funds removed from the DPHHS budget.

- Second, prior to the Special Session, DPHHS was facing a \$100 million funding reduction. However, that amount was reduced to \$49 million when Governor Bullock and the Legislature came to an agreement to balance the state's budget during the session using a combination of cuts, transfers and other legislation.
- To be clear, the reduction in funds to local providers for DDP Targeted Case Management was not our preferred path forward, but unfortunately, this was one of the many reductions needed in order to reach the \$49 million reduction.

**How much money is DPHHS saving by restructuring?**

- By no longer paying a contracted rate of \$70 per case management hour, DPHHS expects to save \$2.5 million in state funds through the end of this biennium.

**How many people will DPHHS be able to serve?**

- DPHHS plans to serve 3600 individuals.
- This is divided into three categories, including:
  - Those in the MT Medicaid DDP waiver (see waiver info below)
  - Those not in the waiver, but Medicaid eligible
  - Those not Medicaid eligible, but on the MT Medicaid DDP waiver wait list.

**How many people are losing TCM serves?**

- None

**Why was DDP TCM on the funding reduction list?**

- The decision to make these changes is a response to the required funding reductions. Our overall agency goal with all the funding reductions has been to find the best path forward in order to minimize the impact to clients as much as possible. We have prioritized maintaining services essential to the health and safety of these individuals.

**How will DPHHS continue to provide DDP TCM to Montanans on a statewide level?**

- **The Developmental Disabilities Program (DDP)** already has a statewide presence, with the DDP Central Office in **Helena**, and with Regional Offices in **Glasgow, Great Falls, Billings, Helena and Missoula** as well as satellite offices in **Miles City, Butte, Bozeman and Kalispell**. Part of our transition planning is determining that our staffing levels are distributed appropriately in each part of the state to meet the client demand.



**Does DPHHS have sufficient staff to provide DDP TCM services?**

- DPHHS is restructuring internally to build up our TCM capacity to serve these clients. After we restructure internally, we will have 50 positions available for case management services across the state.
- Changes to the service delivery model and changes to individual staff roles and responsibilities will make the work more efficient internally, streamlining the process and simplify the program for families.

**What is the role of a targeted case manager?**

- The role of a targeted case manager is to assess the plan of care, develop a plan of care, implementation and referral to other services

**What is a Medicaid Waiver?**

State Medicaid programs may request from CMS a waiver(s) of certain federal Medicaid requirements that are found in the Social Security Act.

**Which DPHHS waiver are these clients receiving services under?**

The waiver is called the Comprehensive Services Waiver for Individuals with Developmental Disabilities. This waiver for people with Developmental Disabilities (DD) was initiated in 1981. It was the second waiver in the country approved to provide community based services to persons needing DD services. The waiver includes a wide range of services intended to meet an individual's assessed needs as identified in the annual plan of care, such as: waiver children's case management, residential habilitation, employment, respite, retirement services, private duty nursing, environmental modifications/adaptive equipment, and day supports/activities.